

TECHNICAL BULLETIN

USB to Serial Converter for FireNET Loop Explorer

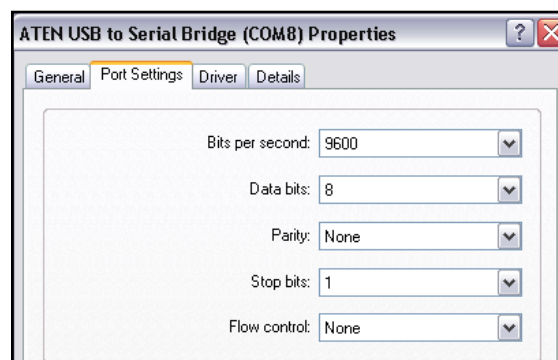
As per the FireNET installation and operation manual, Section 9.1 PC Requirements, Loop Explorer software requires a serial communication port that can be configured as COM 1-8. Due to increased difficulty in locating laptop PCs with true serial ports, Hochiki America Corp. has tested and recommends the following USB to Serial converter:



*Manufacturer: IO Gear
Model GUC232A (HA Part# 0100-04570)*

Note: It is critical to check the following items to ensure that the USB to Serial Converter operates properly:

- ✓ *Download and install the latest USB to Serial converter driver pertaining to the PC's operating system. Example: Windows XP (32bit/64bit), Window Vista (32bit/64bit), or Windows 7(32bit/64bit). Manufacturer's web link:
<http://www.iogear.com/support/dm/driver/GUC232A#display>*
- ✓ *Check the PC's port assignment of the installed USB to Serial converter. Example: Port 1, Port 2, Port 3, and etc.*
- ✓ *Configure the following settings from the PC's Device Manager:*



If you have any questions regarding this matter please contact Technical Support.

Technical Support
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